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# *Arizona Modernized e-File (MeF)*

## *MeF Notice*

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### Question:

*What do I do if I have questions or problems with my software?*

### Answer:

Contact the Customer Support team designated by your tax software company.

### Question:

*When I was filling out my tax return, I received a message saying the Arizona return has not been finalized, what does this mean?*

### Answer:

The [approved vendors](#) have participated in a testing process with our **final** forms and are able to transmit returns to the Arizona Department of Revenue. If you receive this message, they have not completed their software for that particular form. Contact your tax software provider for assistance.

### Question:

*Are all the Individual forms finalized?*

### Answer:

Yes, all the Individual forms for Tax Year 2013 are finalized.