

Arizona Department of Revenue Education and Compliance Division 1600 W. Monroe, Division Code 9 Phoenix, AZ 85007

Withholding Tax Examination Survey

Dear Taxpayer:

The Department is committed to continually improving the performance of the audit staff and services provided to the taxpaying community. Your contribution to our effort through completion of this questionnaire will be useful in determining where we need to improve. I assure you that your response will in no way affect the outcome of your audit determination.

Please mail the completed questionnaire to the address listed above.

Thank you for assisting us in our efforts to improve our service.

Sincerely,

Brace Taylor Manager

Please circle the number under the following statements that best describes your experience. After answering these questions, please feel free to explain your answers or to make other comments in the area on the back of this page.

1. Please consider all your experiences to date with the DOR audit process. How satisfied are you with the DOR audit process?

Highly Satisfied			Highly Dissatisfied					
5	4	3	2	1				
2. How well did you understand the auditor's requests and communications?								
Very understandable			Very Confusing					
5	4	3	2	1				
3. Was the audit conducted in a professional manner?								
Highly Professio	onal		Highly Unprofessional					
5	4	3	2	1	((
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(Continued on other side of page.)

4. How well did you understand the final audit presentation?

Very	understand	lable	Very Confusing				
	5	4	3	2	1		
5. Was the audit completed in an expeditious manner?							
Very	timely		Ver	Very Untimely			
	5	4	3	2	1		
6. How satisfied were you with this auditor during the audit process?							
Highly Satisfied Highly Dissatisfied							
	5	4	3	2	1		

Additional comments, suggestions, or explanations:

Name of Auditor:	
Your Name:	_ Title:
Company Name:	
Company EIN#:	
If you would like a supervisor to call you, please provide	your phone number: ()
You may choose to send us your response by fax, at 602-7	

Or, you may e-mail your response to me at <u>BTaylor@azdor.gov</u>