

Electronic Funds Transfer

Pub 650

Revised: Jan. 2021

This publication is for general information only. It is designed to assist taxpayers in complying with current laws and rules. In case of inconsistency or omission, the Arizona Revised Statutes and/or the Arizona Administrative Code will prevail over the language in this publication.

Electronic Funds Transfer Program

Since January 1, 1993, the State of Arizona (State) has required certain taxpayers to remit payments due the state by the Electronic Funds Transfer (EFT) system. EFT requires the taxpayer to send payments electronically rather than writing and mailing a check. It has proven to be a safe, efficient payment system that allows the state to use techniques that banks and businesses have used for years. Payments move almost instantaneously through this system from taxpayers' accounts into the State Treasury ensuring that payments are received by the due date.

Who is Required to Pay Taxes Electronically?

All taxes, except individual income, are required to be remitted electronically if a taxpayer's liability is greater than or equal to \$500 in tax year 2021 and after.

What is an ACH Transaction?

The Automated Clearing House (ACH) is a central distribution and settlement point, usually the Federal Reserve Bank, for the electronic clearing of debits and credits between financial institutions. Because it is the least expensive and most efficient method of moving money, it is becoming more widely used than any other transfer system.

How ACH Works

Very simply, funds flow from your bank account, through the ACH and into the state's bank account, quickly and accurately. The ACH-Debit is the method the Arizona Department of Revenue (department) has adopted for the EFT program using online processing through www.AZTaxes.gov. This payment method should be used unless the department grants permission to use another method.

The ACH-Credit method will be authorized by the department for taxpayers desiring to use this method. FedWire is available in emergency situations only, and requires prior departmental approval. All payment options guarantee security and confidentiality in all transactions.

Register for ACH Debit on AZTaxes.gov

Non-Registered Users: There is a five-step process to [register your business for AZTaxes.gov](http://www.AZTaxes.gov).

1. Click on "License a New Business" or "Enroll to File and Pay Online".
2. Complete the required fields annotated with a red asterisk. Read and check the acceptance box.
3. Click "Register".
4. You will receive two emails from noreply@azdor.gov. The first email will contain your username, and the second will provide a temporary password. If you do not find these emails in your inbox, please check your spam folder. This password expires after 24 hours. If you cannot locate either or both of these emails, please call the Arizona Department of Revenue at (602) 255-3381 weekdays only between 8 a.m. and 5 p.m. (M.S.T.)
5. **Once registered, log on to AZTaxes.gov with your username and password. From the Business List page, click "View" on the business you would like to register for ACH Debit. Go to Business Registration on the left side menu and select "ACH Debit". Read the instructions, enter the required information and submit the completed registration. You must do this for each business affected by the EFT requirement.**

ACH-Credit

To apply to use ACH-Credit, download Form 10366, *Electronic Funds Transfer (EFT) Disclosure Agreement*, for ACH Credit Filers, from azdor.gov. Complete the form and fax it to (602) 771-9913. It may take up to five business days to approve your request. Payments not made through EFT may be rejected.

Your payment will be electronically transferred into an department account, normally the next business day. Consult your bank for the exact time frame required for timely payments. A service fee may be charged.

Corporate Trade Payments

We do not accept Corporate Trade payments; these will be sent back to your bank and the department may charge a late payment fee.

Emergency Back-up Procedures FedWire

FedWire is allowed under emergency situations only, and prior department approval is required first. Call the EFT Unit for approval to initiate a FedWire.

Costs

AZTaxes.gov is free. ACH-Credit and FedWire processing

costs are paid by you.

Deadlines

For your payment to be timely, it must be received by the department on the due date of the payment. If you use the ACH-Debit method, you must submit your payment on AZTaxes.gov before 5:00 p.m. MST the business day prior to your due date. If you use the ACH-Credit method, consult your bank for the time frame available for initiating your transaction.

In emergency situations, when FedWire has been approved, you must initiate the wire transfer to ensure timely payment and use the credit addenda prescribed by the department.

Late Payments

A penalty will be imposed if the payment comes in after the deadline. If this should occur and you feel you are not responsible, you will be asked to furnish the following information to the Penalty Review Unit:

- Payment details, including the AZTaxes.gov confirmation number, if you are using the ACH- Debit method.
- A copy of your bank statement confirming that the funds were debited from your account on the due date, if you used the ACH-Credit method.

If the payment was late due to problems at your bank, a letter from the bank stating the extenuating circumstances causing the delay will be required. If the department determines that you did attempt to transfer payment, the penalties may be waived and your payment records will be corrected upon receipt of the funds.

Failure to Pay Electronically

A 5% penalty will be imposed on taxpayers mandated to pay electronically but fail to do so. Penalty abatement is addressed in Publication 700.

Holidays or Weekends

If the payment due date falls on a weekend or State holiday, the payment will be due in immediately available monies on the next business day. However, in order to have the payment in immediately available monies, you must initiate this payment from our website on or before 5:00 p.m. MST of the last business day prior to the State holiday or weekend. For example, if your payment is due on Monday, January 18, 2021, a holiday, your payment on AZTaxes.gov must be initiated by 5:00 p.m. MST Friday, January 15, 2021, the last business day prior to the due date.

Funds, however, would not be debited from your account until Tuesday, January 19, 2021. For a normal week without a holiday, an electronic payment must be initiated on Friday before the 5:00 p.m. MST deadline to result in a debit to your account on Monday.

Holidays observed by the State of Arizona are as follows:

New Year's Day	Labor Day
Martin Luther King Day	Columbus Day
President's Day	Veterans Day
Memorial Day	Thanksgiving
Independence Day	Christmas

Voluntary Payments vs. Mandatory Participation

Annually, the department makes a determination as to whether or not a taxpayer is required to participate in the EFT program, based on the prior tax year's corporate, withholding, or transaction privilege tax liability. Taxpayers with liability levels below the mandatory threshold may enroll in the program on a voluntary basis. If a voluntary participant wishes to withdraw from the program, the department requests a 30-day written notice.

Security

The use of the EFT system provides high standards of safety and security for your funds and payment information. All information provided is strictly confidential. Since AZTaxes.gov provides a confirmation number, each transaction can be tracked and an audit trail is established to verify the accuracy of the information.

Changes

If you are using AZTaxes.gov please log on to your account and go to the Business List page, click "View" on the business you would like to register for ACH Debit. Go to Business Registration on the left side menu and select "ACH Debit" and re-register for ACH-Debit option. Retain the confirmation number for your records.

Written Reports and Tax Returns

Quarterly withholding tax returns and annual corporate income tax returns are due just as before. If additional tax is due when filing your return, pay online, send a check or money order along with your return.

If the transaction privilege tax return and payment are electronically filed and paid, they are due to the department by the last business day of the month.

Questions?

Contact us Monday through Friday between 8:00 a.m. and 5:00 p.m. MST at (602) 255-3381 or toll free at 1-800-352-4090.

This document is available in an alternative format upon request.